

Your Patient Journey

WHO IS INVOLVED AT EACH STAGE?

YOUR GP	YOUR BEECHNUT CONSULTATION	YOUR PRIVATE HOSPITAL PROCEDURE
<p>Your GP will provide you with a referral for a consultation with a Beechnut Gastroenterologist.</p> <p>As part of the Open Access scheme, some patients may be able to book straight into their hospital procedure without coming to the rooms first. The consultation would take place in the hospital. Your GP and Gastroenterologist will advise if you are eligible.</p>	<p>Beechnut will send you a letter confirming appointment time, consultation fee and Medicare rebate.</p> <p>Your Beechnut Gastroenterologist will discuss your referral and symptoms, explain any likely investigation procedures required and answer any questions you may have.</p>	<p>Beechnut will provide you with an estimate of the Gastroenterologist's costs associated with your procedure.</p> <p>There are 2 or 3 other entities* involved:</p> <ul style="list-style-type: none"> • Hospital • Anaesthetists • Pathology**

*Please refer to our website for the entities' contact details.**Pathology services may or may not be involved in your procedure.

MAIN HOSPITALS FOR PROCEDURES

**Lake Macquarie
Private Hospital**

3 Sydney St, Gateshead
(02) 4943 3122

**Newcastle
Endoscopy Centre**

20 Smith St, Charlestown
(02) 4947 6000

**Lingard
Private Hospital - Day Centre**

23 Merewether St, Merewether
(02) 4002 7111

WHAT WILL I BE CHARGED FOR?

The charges depend on your level of private health insurance and whether you are accessing a public or private hospital.

PAYMENT OPTIONS	YOUR BEECHNUT CONSULTATION	YOUR PRIVATE HOSPITAL PROCEDURE
<p>Self-funded Private</p>	<p>Beechnut reception will charge you for your consultation at the time of your appointment and you will receive a Medicare rebate for a portion of the cost.</p>	<p>Your Beechnut Gastroenterologist will provide you with an estimate for your procedure, this payment is required pre-procedure and you will receive a Medicare rebate post-procedure. You may also receive an additional bill post-procedure if any other interventions are required during your procedure. You will also receive a Medicare rebate for this additional procedure.</p> <p>You will receive a bill from each of the entities involved in your procedure. Any queries associated with these costs will need to be discussed with the billing entity.</p>
<p>Public System - Medicare</p>	<p>Public patients can choose to see a Gastroenterologist at Beechnut Medical. There is an out of pocket expense that applies. Beechnut reception will charge you for your consultation at the time of your appointment and you will receive a Medicare rebate for a portion of the cost.</p>	<p>Beechnut Medical has no involvement in the public hospital system. This would require a new referral to one of the public hospitals.</p>
<p>Comprehensive Private Health Insurance</p>	<p>Beechnut reception will charge you for your consultation at the time of your appointment and you will receive a Medicare rebate for a portion of the cost. No rebate from private health funds is applicable.</p>	<p>The hospital will ask you to pay your insurance excess upon admission for your procedure. All other entities' costs should be dealt with via your health fund.</p> <p>For most of our doctors there is no out-of-pocket expense for your procedure but some doctors do use the known gap scheme available. This means there may be a small out-of-pocket expense but this will be made clear on the estimate of fees. If there are no out-of-pocket expenses then the Doctor will send the invoice directly to your health fund.</p>